



## NOTICE OF NONDISCRIMINATION AND ACCESSIBILITY

Discrimination is Against the Law. Solari complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex. Solari does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### Solari

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - o Qualified sign language interpreters
  - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - o Qualified interpreters
  - o Information written in other languages

If you need these services, contact the Civil Rights Coordinator

If you believe that Solari has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with:

Director, Quality & Compliance Solari  
1275 West Washington Street Suite 210  
Tempe, AZ 85281  
Phone: 602-427-4600  
Email: [CRNCompliance@CrisisNetwork.org](mailto:CRNCompliance@CrisisNetwork.org)

You can file a grievance in person or by mail, phone, or email.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW  
Room 509F, HHH Building Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.htm>